Story Box Hub User Guide for Schools

Welcome to StoryBox!

StoryBox is designed to inspire creativity, curiosity, and learning through our rich collection of stories, video tutorials and educational resources. StoryBox can be accessed on any device - smart board, laptop, iPad, or phone - making it perfect for use in the classroom, library, or at home.

This User Guide will help you navigate and maximize your experience with the platform, ensuring you get the most from every feature.

CONNECT. ENGAGE. INSPIRE. EDUCATE.

Information for the Account Holder

The Account Holder is the main contact responsible for a School subscription. This person will receive all communication in regards to the subscription, including billing. They can also access their account details in their Account Settings when logged in.

As the Account Holder, you can:

- Locate and update the Viewer Login username and password
- Update contact details
- View usage statistics
- Check the start and end date of your subscription
- Manage closed caption default settings
- Allow viewers control of playlists
- Add and loop playlists

Never use the same password for both roles to prevent viewers from accessing account settings.

IMPORTANT!

Information for Viewers

Viewers have a different password which only provides access to story content (not Account Settings). The Viewer login can be given out to students, staff members and families at schools to enable them to watch stories at home using their own device. The viewer login is multi-user and is the same for everyone at the school.

As the viewer, you can:

- Access the StoryBox app and website using the Viewer Login username and password
- Use all key features of the StoryBox app and website

Key features of your subscription

Below is a list of our key, and most-commonly used features. The links below will take you to our website with instructions on how to use each feature.



Closed captions: How do I turn on captions?

https://storyboxhub.com/faqs/37



Playlists: How do I use playlists? https://storyboxhub.com/faqs/15



Downloadable App: How do I download the StoryBox app?

https://storyboxhub.com/faqs/80

Auslan Series:

Searching for titles in our Auslan series

Click on the link below and use the options on the left-hand side to search for stories via filters including age group, length or theme.

StoryBox Hub | Search Results



Airplay and casting:

How do I Airplay or cast StoryBox stories to my TV?

https://storyboxhub.com/faqs/50

StoryBox resources: Where to find the resources https://storyboxhub.com/resources

Story Tools:

Where to find Story Tools

https://storyboxhub.com/lessons

Key features only available to the Account Holder

For privacy and security reasons there are some features that are only available to the Account Holder, these are listed below:

How do I access viewing statistics? https://storyboxhub.com/faqs/22

How do I hide stories? https://storyboxhub.com/fags/75

To report a technical issue please submit your information here.





If you need further assistance, contact our technical support team here.



Accessing Content

Your subscription gives you access to StoryBox Library, Story Tools and our Resource Hub. To access these areas, refer to the below:

To access StoryBox Library:

1. Sign in using your school credentials (that is, your Viewer log in) to access stories.

2. Select the Browse Stories tab (in red).



This page will appear and you can now search and explore your favourite reads by filters including: age group, story length, theme, series, author/illustrator, storyteller, awards, reading challenges and publisher.

To access Story Tools:

- 1. Sign in using your school credentials (that is, your Viewer log in).
- 2. Select the Browse Story Tools tab (in blue) to start using.

You can also access Story Tools by using your dashboard on the right-hand side (under Edna!) and selecting Story Tools.

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c	Stay For Dinner Read by Alice Zaslavsky • 07:57 • • • • • • • • • • • • • • • • • • •		 Stories Story Tools NEW Resources Sleep with Kip Short Films Storytellers Authors and Illustrators Blog
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A closer look at Story Tools and the dashboard



After you select Story Tools, a homepage will appear.

- You can search lessons via:
- Primary Level
- Series
- Lesson Type



If you are a Value subscriber, you will see 3 lessons available to use. You can, however, preview all other lessons.

If you are a **Premium Subscriber**, you will see all 36 lesson plans in full!



What's in a Story Tools lesson plan?

Click on a lesson plan to access the full suite of materials.



To access our Resources Hub:

on the right-hand side.

- Units of Work



Integration Options

StoryBox is a resource designed to be shared both within your school community, and outside of the classroom. You can also integrate StoryBox Hub into your school to enhance content accessibility for students and staff.



more functionality and options than SSO alone.

1. SAML 2.0 Single Sign-On (SSO) authentication

Benefits of setting up SSO:

- Staff and students can log in with their usual school credentials, eliminating the need for an additional StoryBox Hub login.
- Account Holders gain access to extra statistics.
- SSO users can manage their own personal playlists.
- SSO users can set preferences for default captions and playlist looping.
- We can provide a direct link to your organisation's StoryBox Hub SSO login page.



StoryBox: User guide for schools

Setting up SSO

Part of the set up will take place in your Identity Provider (IdP) admin portal, and the other part in your StoryBox Hub Account settings. You may need help from your ICT team to complete the process.

Set up steps and terminology may vary depending on your IdP. We recommend checking your IdP's documentation or contacting their support for guidance on adding a new or custom SAML application. We have also updated our FAQs to provide more details on setup for different IdPs.

Click on the links below for set up steps for popular identity providers:

Microsoft Entra ID (Azure) https://storyboxhub.com/faqs/101 OpenAthens: https://storyboxhub.com/faqs/102 Cloudwork by StudentNet: https://storyboxhub.com/faqs/108 OneLogin: https://storyboxhub.com/faqs/107

2. Oliver V5 Integration

If your school uses Softlink's Oliver V5 Library Software you can link your StoryBox Hub subscription. Follow the below steps or contact our <u>technical support team here</u>.

1. Use your Account Holder username and password to log into your StoryBox Hub account settings.

2. Scroll down to Other Account Actions and click Oliver V5 Setup.

3. The default username will be the same as the username for your account - you can leave this as is, or choose a different username if you wish.

4. Click 'Create Oliver V5 Key'.

5. Your Username, Secret Key and School ID will be displayed. Keep this browser tab open while you complete the remaining steps. (Once you close this tab, you cannot view your Secret Key again unless you revoke it and generate a new one.)

- 6. In a separate browser tab or window, log in to Oliver V5 as an administrator.
- 7. Navigate to Management > Parameters.
- 8. Expand 'INTEGRATION'.
- 9. Scroll down to 'STORY BOX LIBRARY' and expand it.
- 10. Click the pencil icon to enter edit mode.





- **11. Fill in the Parameters as follows:**
- StoryBox API Username: Copy this from your Story Box Library Oliver 5 settings
- StoryBox API Secret: Copy this from your Story Box Library Oliver 5 settings
- StoryBox API School ID: Copy this from your Story Box Library Oliver 5 settings
- StoryBox API URL: /oliver/
- StoryBox Update Run Frequency: 1

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A ST	ORY BOX LIBRARY		$\square \times$
NO.	PARAMETER	VALUE	HELP
7880	Story Box Library API Username		0
7881	Story Box Library API Secret		0
7882	Story Box Library API School ID		0
7883	Story Box Library API URL	https://storyboxlibrary.com.au/oliver/	0
7884	Story Box Library Update Run Frequency	1 months	0

12. Click the save icon.





3. LTI integration for our Learning Management System (LMS)

Our Learning Tools Interoperability (LTI) integration for LTI-compliant Learning Management Systems (LMS) is available to subscribers of our School Premium packages. It allows you to incorporate StoryBox Hub content into your LMS without needing to load up our website or app separately.

Part of the set up will happen in your LMS admin settings, the other part will take place in your StoryBox Hub Account Holder settings. You may need assistance from your ICT team to complete the set up.



The set up steps can vary depending on the LMS your organisation is using. It's best to check with your learning management system's documentation or support team for the best way to add a new or custom LTI application to your system, but we are also working on updating our FAQs to include as much information about set up for different LMSs as per the below articles.

Click on the links below for set up steps for popular LMS providers:

Canvas https://storyboxhub.com/faqs/104 Schoolbox https://storyboxhub.com/faqs/106 Moodle https://storyboxhub.com/faqs/105

How to disable your SSO connection:

If you've already set up SSO for your organisation, and wish to switch to LTI, you can disable your SSO connection by:

1. Logging in to your StoryBox Account Settings as the Account Holder.

2. Scroll down to Other Account Actions on the right hand side and click Configure SSO details.

3. Scroll to the bottom of your SSO Details and click the Delete Details link.

4. If you have LTI set up, we recommend that you direct your students to access StoryBox Hub from your LMS rather than via our website. This is because they won't be able to access their LTI-generated sub account from our login page.

5. At this time, if you want to use both LTI and our mobile app, students will need to log in to our mobile app using your organisation's Viewer Password.

If you use Library Management System Oliver V5, you can find set up steps <u>here.</u> (You can set up Oliver V5 and LTI, or Oliver V5 and SSO, without issue.) DO

Frequently Asked Questions

Explore some FAQs below or contact us directly for support.

How do I set up LTI integration for our Learning Management System (LMS)? https://storyboxhub.com/fags/103

How to set up SAML SSO: https://storyboxhub.com/faqs/96

How to set up integration for Oliver V5: https://storyboxhub.com/faqs/92

Can I embed stories in my Learning Management System (LMS) via Oliver V5? <u>https://storyboxhub.com/faqs/95</u>

How to hide/block stories: https://storyboxhub.com/faqs/75

How to change my password: https://storyboxhub.com/faqs/59

How to change playback speed: https://storyboxhub.com/faqs/67_

How to report an issue: https://storyboxhub.com/report-an-issue

Troubleshooting tips: https://storyboxhub.com/faqs/51

How do I contact the Support Team? Email the Support Team here



Security Considerations

If your school uses any security or content filtering software, please ask your school IT team to whitelist these domains:

*.jwplatform.com

- storyboxhub.com
- *.storyboxhub.com
- *.jwpcdn.com
- *.jwplayer.com
- *.jwpltx.com
- *.jwpsrv.com
- *.mux.com
 - videos-fms.jwpsrv.com
 - videos-cloudflare.jwpsrv.com

For further assistance, contact our technical support team here.

It's Storytime. Anytime, Anywhere!

Enjoying and sharing stories within your school community is now easier than ever.

Sharing logins with the community

StoryBox is a resource designed to be shared both within your school community, and outside of the classroom.



Share your Viewer log-in details with your parents and carers so they can access the platform at home using their own device.



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Download the StoryBox App Today!



Free to download onto Apple and Android devices, your StoryBox app makes digital learning accessible anytime, anywhere!

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Keeping your school community engaged with StoryBox!

Stay up to date on new story releases and upcoming events. Sign up to the StoryBox newsletter here.

TIP! <u>Use this letter to promote</u> <u>StoryBox in your school newsletter!</u>

Contact Us

App Store

We're committed to delivering a positive experience to our users by delivering high-quality, fun and educational digital content designed to enhance language and literacy skills through storytelling and creativity. We hope this User Guide has covered your questions and helps you navigate the features and functions of StoryBox.

For further technical support or guidance, please contact our team here.



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