Story Box Hub User Guide for ELCs

Welcome to StoryBox!

StoryBox is designed to inspire creativity, curiosity, and learning through our rich collection of stories, video tutorials and educational resources. StoryBox can be accessed on any device - smart board, laptop, iPad, or phone - making it perfect for use in the classroom, library, or at home.

This User Guide will help you navigate and maximize your experience with the platform, ensuring you get the most from every feature.

CONNECT. ENGAGE. INSPIRE. EDUCATE.

Information for the Account Holder

The Account Holder is the main contact responsible for an Early Learning Centre subscription.

As the Account Holder, you can:

- Locate and update the Viewer Login username and password
- Update contact details
- View usage statistics
- Check the start and end date of your subscription
- Manage closed caption default settings
- Allow viewers control of playlists
- Add and loop playlists

IMPORTANT! Never use the same password for both roles to prevent viewers from accessing account settings.

Information for Viewers

The Viewer Login can be given out to staff members and families at your Early Learning Centre to enable them to watch stories at home using their own device. The Viewer Login is multi-user and is the same for everyone in your centre's community.

As the viewer, you can:

- Access the StoryBox app and website using the Viewer Login username and password
- Use all key features of the StoryBox app and website



Key features of your subscription

Below is a list of our key, and most-commonly used features. The links below will take you to our website with instructions on how to use each feature.



Closed captions: How do I turn on captions?

https://storyboxhub.com/faqs/37



Playlists: How do I use playlists? https://storyboxhub.com/faqs/15



Downloadable App: How do I download the StoryBox app?

https://storyboxhub.com/faqs/80

Auslan Series:

Searching for titles in our Auslan series

Click on the link below and use the options on the left-hand side to search for stories via filters including age group, length or theme.

StoryBox Hub | Search Results



stories to my TV?

https://storyboxhub.com/faqs/50

StoryBox resources: Where to find the resources https://storyboxhub.com/resources

Key features only available to the Account Holder

For privacy and security reasons there are some features that are only available to the Account Holder, these are listed below:

How do I access viewing statistics? https://storyboxhub.com/faqs/22

How do I hide stories? https://storyboxhub.com/fags/75

To report a technical issue please submit your information here.





If you need further assistance, contact our technical support team here.



Accessing Content

Your subscription gives you access to StoryBox Library and our Resource Hub. To access these areas, refer to the below:

To access StoryBox Library:

1. Sign in using your ELC credentials (that is, your Viewer Login) to access stories.

2. Select the Browse Stories tab (in red).



3. This page will appear and you can now search and explore your favourite reads by filters including: age group, story length, theme, series, author/illustrator, storyteller, awards, reading challenges and publisher.



To access Activity Time:

Our downloadable Activity Time ideas are designed to help students explore and understand their emotions in a safe, supportive environment.

You can access these fun resources in several ways:

<section-header> OPTION ONE 1. Sign in using your ELC credentials 2. Select Browse Stories 3. Select the story you wish to view then click a (in green)

1. Sign in using your ELC credentials

3. Select the story you wish to view

(that is, your Viewer Login). 2. Select Browse Stories.

OPTION TWO

4. On the bottom of the screen will be an Activity Time heading. Click on this and it will take you to the website page where you can view and download the Activity Time and Classroom Ideas PDFs.



and start watching it.

To access Activity Time:

OPTION THREE

To search Activity Time via Activity Type, follow the below steps:

- 1. Sign in using your ELC credentials (that is, your Viewer Login).
- 2. Select Resources from the dashboard (right-hand side).



This is a useful way to locate activity time activities that suit your planning needs, and brings the fun into your learning space!

StoryBox: User guide for ELCs

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To access Activity Time:

OPTION FOUR

To search Activity Time via Activity Type, follow the below steps:

1. Sign in using your ELC credentials (that is, your Viewer Login).

2. Select Browse Stories.



A closer look at Activity Time

StoryBox Library's extensive and fun collection supports all areas of the Early Years Learning Framework V2.0.



Frequently Asked Questions

Explore some FAQs below or contact us directly for support.

How to hide/block stories: https://storyboxhub.com/faqs/75

How to change my password: https://storyboxhub.com/faqs/59

How to change playback speed: https://storyboxhub.com/faqs/67_

How to report an issue: https://storyboxhub.com/report-an-issue

Troubleshooting tips: https://storyboxhub.com/faqs/51

How do I contact the Support Team? Email the Support Team here







Free to download onto Apple and Android devices, your StoryBox Library app makes digital learning accessible anytime, anywhere!



It's Storytime. Anytime, Anywhere!

Enjoying and sharing stories within your community is now easier than ever.

Sharing logins with your families

StoryBox is a literacy resource designed to be used in your learning space and outside of classroom hours via our at-home access.



Share your ELC Viewer Login details with your parents and carers so they can access the platform at home using their own device.



We're committed to delivering a positive experience to our users by delivering high-quality, fun and educational digital content designed to enhance language and literacy skills through storytelling and creativity.

We hope this User Guide has covered your questions and helps you navigate the features and functions of StoryBox.

For further technical support or guidance, please contact our team here.



Keeping your learning community engaged with StoryBox!

Stay up to date on new story releases and upcoming events.

Sign up to the StoryBox newsletter here.

TIP! Use this letter to promote StoryBox in your community newsletter!



storyboxhub.com



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